

11th May 2020

To whom it may concern,

NorthChamber is committed to a program of ongoing improvements, based not only on its service delivery and general process, but even more importantly the capability and capacity building of its greatest asset, the Team. As part of the Team building segment, it was decided that specific emphasis should be placed on the expansion of awareness of our differing personality types and their best fit within our organisation.

From there the search was on for a local subject matter expert, that could lead us to a successful implementation. Mikal Nielsen was ultimately selected for both his knowledge, experience and mentoring style. Mikal's unique mix of sound academic foundation mixed with a deep resonance with people (and what makes them tick), has led to a very successful outcome for our team. I feel we are now much better able to integrate our personalities and roles into something which can truly be said to be a Team.

To say Mikal comes highly recommended, would be something of an understatement, he is and will remain to be a valued advisor to NorthChamber.

Yours sincerely,

Steve Smith
Chief Executive
NorthChamber